

YOUR RIGHTS AND RESPONSIBILITIES



As a client of Leisure Options, you have the right to:

- Feel respected, safe and comfortable at all times
- Receive help for anything you need
- Make decisions about the help you receive
- Be asked about what you like and don't like
- Privacy and confidentiality
- The opportunity to complain if you don't like something
- Expect holidays that are fun, accessible and reliable.

You will have the responsibility to:

- Treat others with respect
- Not display aggressive or violent behaviour
- Speak to staff about what you need
- Participate in the group while on holiday
- Respect the Leisure Options rules while on holiday

