

# COMPLAINTS

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We want to make sure you enjoy your holiday and feel safe and happy at all times.

You can tell us if you ever feel upset, worried or unhappy about anything that happens when you are away on a Leisure Options holiday.

We will respond to your complaint in a timely manner. If you have an issue it is important to us.

You can write us a letter,  
email us at [mail@leisureoptions.org.au](mailto:mail@leisureoptions.org.au)  
call us on the phone 1300 363 713,  
tell us in person or ask your family, friend or carer to help you.

If you dont want to speak to us, you can also speak to the NDIS Commission on 1800 035 544

